

General Information:

Plan Report ID Number: 20241030lig

Developer Name: Lille Group, Inc

Product Name(s): eScribeHOST

Version Number(s): 7

Certified Health IT

Product List (CHPL) ID(s): 15.02.05.3058.LILG.01.01.1.220214

Developer Real World Testing Page URL: <https://www.escribe.com/transparency-esh.html>

Certification Criteria to be tested: 170.315(e)(1)

Justification for Real World Testing Approach:

EscribeHost will be evaluated by a third party tester for ability to download CCDs, lab reports, and patient imagine reports (e)(1). All documents will be tested by a script for completeness and accuracy against our database. Specified documents are to be downloaded in a human readable format, verifiable by the third party tester.

Using a script for data verification will eliminate human error and will make testing be feasible at an ongoing rate, thus avoiding the biases of point in time testing. The third party tester will be using the role of a user with appropriate access permissions to simulate a real user's experience.

Standards Updates (Including standards version advancement process-svap and uscdi):

eScribeHOST v7

Certification Date: Feb 14, 2022

Certificate Number: 15.02.05.3058.LILG.01.01.1.220214

No standards updated.

Measures Used in Overall Approach:

Rate of Success

The third party tester will perform tests and gather data using various scripts that perform automated actions to the certified product on an ongoing basis. Rate of success will be reported as the successful percentage of attempts to download and export complete patient charts and

CCDs. All machine readable data is to be in HL7 format and therefore transmittable to third party agencies.

Description of Measurement/Metric:

Rate of success will be reported as the percentage of successful attempts to perform actions defined above out of total attempts to perform actions defined above. All attempts will be defined as successful if performed completely and in accordance with all specifications within a reasonable time, hereby defined as one day (24 hours), with the exception of planned downtime.

Associated Certification Criteria:

170.351(e)(1)

Justification for Selected Measurement/Metric:

Rate of success will describe the overall functionality of eScribeHost. The testing periods will be arbitrary and will include software releases and peak usage hours, should those occur within the testing timeframes. Planned downtime will not be counted against the measure of successful attempts.

Rate of success creates a robust picture eScribeHost's conformance with the identified criteria. With use of a script, no human error is expected or accounted for. This provides a clear measure of the software's function.

Care Setting(s):

Care Setting	Justification
Cardiology Office	EscribeHost is used in cardiology practices. The care setting where patient information should be accessed, added, changed and exchanged is in the office among only professionals with appropriate permissions.

Expected Outcomes:

- (1) The third party tester will evaluate metrics of success in data export, download, transmissibility, completeness and proper format in terms of rate of success. The rate of success percentage is expected to be no less than 85%.

(2) Some failure is expected for major downloads/exports during peak usage hours or planned downtime. Exporting large amounts of data is always recommended to be performed by users after peak hours.

Schedule of Key Milestones:

Key Milestone	Care Setting	Date/Timeframe
Write Scripts	Cardiology Office	January-Feb 15, 2025
Patient Groups	Cardiology Office	February 2025
Test Group 1	Cardiology Office	March 2025 - April 2025
Record Results	Cardiology Office	April 2025
Test Group 2	Cardiology Office	May 2025 - July 2025
Record Results	Cardiology Office	July 2025
Test Group 3	Cardiology Office	August 2025 - October 2025
Record Results	Cardiology Office	October 2025
Asses Results	Cardiology Office	November 2025
Create Report	Cardiology Office	November 2025 - December 2025
Submit Results	Cardiology Office	February 1, 2026

Explanation of Milestones:

Write Scripts: create scripts that will test for all specified criteria and provide measurable data according to this plan.

Patient Groups: create groupings of patient(s) to be used for testing. Use a randomizer to select distinct patient(s) to be enrolled in each of the 3 groups.

Test Group: the time frame each test group will be used for ongoing testing.

Record Results: the time dedicated to collecting data from each round of testing.

Asses Results: check results for inconsistencies, compare results of groups, account for any planned downtime.

Create Report: report all results with explanation of testing, explanation of planned or unplanned errors, detail how process was run. Report any found bugs or unexpected errors with documentation of how these errors were resolved. All code used for testing will be reported for full transparency. Patient data is not to be included unless necessary for explanation and screened for PHI.

Submit Results: make Real World Testing results available per certification requirement. Report submission to ACB.

Attestation:

This Real World Testing plan is complete with all required elements, including measures that address all certification criteria and care settings. All information in this plan is up to date and fully addresses the Health IT Developer's Real World Testing requirements.

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Date: 10/31/2024